

JEFF REARDON

WHAT IS YOUR ROLE WITHIN THE TRUST?

"My role with NHIT is member development. As the smallest of the 3 governmental health insurance pools, it is important for us to share our story with all the people doing great work for their towns, cities, and schools. My job is to tell our story to as many of these folks as possible. I love this part of my job because it allows me to meet new people all the time. Pre-pandemic I would spend most of my time sitting in offices of town halls and SAUs, sharing ideas and experiences about employee health & benefit programs. While the landscape has been dramatically changed by Covid-19, I hope to see people in person again in the not-too-distant future."

WHAT DOES NHIT MEAN TO YOU?

"To me, NHIT represents the true meaning behind the philosophy of governmental risk pooling. To serve our membership, to always do what is in their best interest, and to always look for ways to make the program better for them. I believe our staff, every member of our team, genuinely desires to be of service and they approach their work with this mindset. That is what makes NHIT so special."



Employee Snapshot:

Years Worked: 1.5 years

Job Title: Marketing Consultant

WHAT IS YOUR FAVORITE THING ABOUT YOUR JOB?

"It's hard to pick a favorite so I am going with two things. I love interacting with people and my position here at NHIT gives me a lot of opportunities to meet new people and build on existing relationships. I also really like the variety of challenges that running a governmental risk pool presents. I don't think I will ever have to worry about my role here becoming an every day hum drum kind of job."



WHAT DO YOU THINK SEPARATES NHIT FROM OTHER TRUSTS IN NEW HAMPSHIRE?

"I believe our culture is unique. We have created an environment of inclusivity and transparency within our team. We can take risks, share ideas, and voice our opinions without the threat of being ridiculed. This type of environment allows us to continually push boundaries, to be innovative, and allows for flexibility in how we approach problem solving. Our size also makes us nimbler than some of the larger organizations. All of this is invaluable when operating in the world of healthcare; a world that is continually evolving."